



**AMC GRAM PASSENGER TRAVEL INFORMATION**  
**Current as of 15 June 2012**



**SEATTLE-TACOMA INTL / AMC PASSENGER GATEWAY**  
 62d Aerial Port Squadron / OL-A  
 Website: <http://www.amc.af.mil/amctravel>  
 Email Address: [Seattle.Gateway@us.af.mil](mailto:Seattle.Gateway@us.af.mil)  
 Operating Hours: 0700-1600 7 days a week. Evenings on the nights of  
 departures.  
 Phone: 253-982-3504 Fax: 253-982-3243 Recording: 253-982-0555  
 DSN: 382-XXXX  
 After 0100 on nights of flights please call 253-508-9547

We, the Air Mobility Command (AMC), want your travel to be as comfortable and enjoyable as possible. The following information on the local area is provided to assist you. If you have questions or problems during your travel, please contact any of our quality passenger service representatives. We look forward to seeing you now and in the future and hope the following information will assist you during your transition at our AMC Gateway. Please feel free to ask for any additional information.

**SEATTLE-TACOMA (SEA-TAC) INTL GATEWAY**

AMC flights in/out of SEA-TAC serve bases in Japan and Korea exclusively. Check-in counters for duty passengers are located adjacent to HAWAIIAN AIRLINES. Check-in time begins 6 hrs prior to departure. Duty passengers must be in line No Later Than (NLT) 3 hrs 20 mins prior to scheduled departure. Space-A roll calls are conducted 3 hrs prior to departure at counters on the ticketing level. Currently, all departures are scheduled between 08:30L and 08:50L PDT on Tuesday, Thursday and Sunday.

**SEA-TAC – MILITARY SUPPORT FACILITIES**

USO LOUNGE (Mezzanine level, central terminal)  
 Military Assistance Office (Ticketing level, central terminal, room #5425)  
 (Across from Seattle's Best Coffee)

**OPERATING HOURS**

24/7  
 0700 – 1600 7 days a week, and evenings  
 on nights of departures

**SMOKING**

Smoking is not permitted within the passenger terminal or on any military or contract flight.

**UNIFORM WEAR**

Unless otherwise directed by the DoD Foreign Clearance Guide, the wear of uniforms on AMC-owned or controlled flights are governed by the services.

**PASSENGERS WITH NON-APPARENT HANDICAPS**

Passengers with non-apparent handicaps such as hearing impairments, asthma, or pacemakers should advise Passenger Service agents of this handicap at time of check-in.

**ATM MACHINES**

ATM Machines are located throughout the airport. Primary locations are: Main Terminal near ticketing and baggage claim, Central Terminal, all Concourses, Mezzanine, and South Satellite Terminal.

**GROUND TRANSPORTATION SERVICES**

TAXI (STITA): 206-246-9999  
 AIRPORTER (shuttle to local military bases): 800-562-7948/ (360) 876-1737 (See PSA for schedule/costs)  
 PIERCE TRANSIT SCHEDULE: 253-581-8000 (See PSA for schedule/costs)  
 NOTE: All major rental car companies are represented on the baggage claim level.

**COMMERCIAL AIR LINES (partial listing)**

Alaska Air	800-426-0333	Continental	800-525-0280	Delta	800-221-1212
Southwest	800-435-9792	United	800-864-8331	USAIR	800-428-4322
American	800-433-7300				

**SEA-TAC AREA LODGING (partial listing)**

Ramada Limited	206-244-8800	La Quinta	206-241-5211
Best Western Rivers Edge	425-226-1812	Comfort Inn	206-878-1100
Holiday Inn	206-248-1000	Clarion	206-242-0200
Red Roof Inn	206-248-0981	Doubletree	206-246-8600

**WESTERN WASHINGTON MILITARY BILLETING**

McChord Field - Evergreen Inn	253-982-5613	Ft Lewis Billets	253-964-0211
Navy Lodging Whidbey Island NAS	360-675-0633	Navy Lodge Bangor	360-779-9100
Navy Lodge Everett	360-653-6390	Kitsap Bremerton NB	360-476-1791/2455
Everett Smokey-Point NS	425-304-4860		

**AIRPORT RESTAURANTS, EATERIES, CONVENIENCE**

Most eateries/restaurants are located past the security checkpoint (boarding pass required) and are closed during the normal Patriot Express departure sequence. The exceptions are Starbucks, Qdoba Mexican Grill, and Hudson News which are open 24/7.

**PET RELIEF AREAS** – There are two areas outside Baggage Claim—one each on the North and South ends.

**LOCAL EMERGENCY PHONE NUMBERS**

PORT OF SEATTLE POLICE: 911 or 206-787-5400

AMERICAN RED CROSS: 253-966-3887

**ADDITIONAL SERVICES**

**Free WIFI Internet** – provided throughout the terminal by the Port of Seattle and also available at the USO.

**Baggage Storage** - There are no self-service baggage lockers at SEA-TAC Airport. Ken’s Baggage Storage and Rentals, a staffed service on the Baggage Claim Level between Carousels 12 & 13, offers storage for everything from a small set of keys to a bicycle and luggage. Prices for this service vary between \$6 and \$20 per item (discount coupons for military personnel are available at the USO). Ken's is open daily from 5:30 a.m. until 12:30 a.m.

**BORDER CLEARANCE REQUIREMENTS**

Please ensure you have all required documents prior to show times (i.e., ID, passports, orders, etc.). To travel, active duty military require Military ID, civilians require passports. Requirements are NOT negotiable. Also, duty passengers must provide a copy of their PCS/travel orders at check-in.

U.S. Department of State Seattle Passport Office: 206-808-5700.

Foreign Clearance Guide: [www.fcg.pentagon.mil/fcg/fcg.htm](http://www.fcg.pentagon.mil/fcg/fcg.htm)

**BAGGAGE ALLOWANCE/RESTRICTIONS**

All passengers are allowed 2 free checked bags (70 lbs each, 140 lbs total). Size limit is 62 linear inches. Duty passengers are allowed excess baggage, but fees apply. Tariff rate is currently \$112 for each excess bag/\$112 for each overweight bag. Some exceptions apply. Note: tariff rate subject to change without notice.

Each passenger is permitted to hand-carry one article (small luggage, garment bag, backpack, etc.) and one personal item (cosmetic case, purse, briefcase, small box, package, etc.) for storage in the passenger cabin area. The weight of these items shall not be considered as part of the passenger’s baggage authorization. Hand-carried items shall be no larger than 45 linear inches and must fit under the passenger’s seat or in the overhead compartment.

For carry-on/checked prohibited items guidance see: <http://www.tsa.gov>

**ADDITIONAL TARIFFS/FEES**

Space-A Head Tax: \$16.10 per person

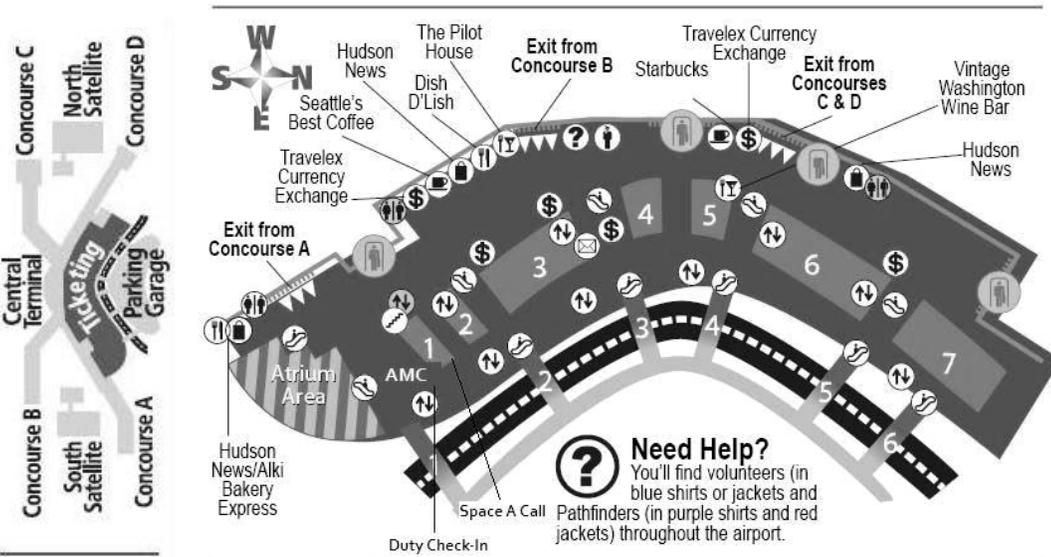
Pet Fees: 0-70 lbs = \$112, 71-140 lbs = \$224, 141-150 lbs (max) = \$336

Note: tariff rates subject to change without notice.

**FEE/TARIFF PAYMENT**

Forms of fee payment include: Cash, check, credit card, and for duty passengers, payroll deduction.

**DISCLAIMER:** The use of a name or any specific manufacturer, commercial product, commodity or service in this publication does not imply endorsement by the US Air Force.



**MAIN TERMINAL/  
TICKETING**

**Ticket Counter - Airlines**

- |   |   |   |  |  |  |  |
|---|---|---|--|--|--|--|
| <p><b>1</b></p> <ul style="list-style-type: none"> <li>• AMC</li> <li>• Air France</li> <li>• Asiana Airlines</li> <li>• British Airways</li> <li>• EVA Air</li> <li>• Hawaiian Airlines</li> <li>• Korean Air</li> <li>• Lufthansa Airlines</li> </ul> | <p><b>2</b></p> <ul style="list-style-type: none"> <li>• AirTran Airways</li> <li>• American Airlines</li> <li>• Frontier Airlines</li> <li>• Hainan Airlines</li> <li>• Icelandair</li> <li>• JetBlue</li> <li>• Midwest Airlines</li> </ul> | <p><b>3</b></p> <ul style="list-style-type: none"> <li>• Charter airline flights</li> <li>• Delta Airlines</li> <li>• US Airways</li> <li>• Virgin America</li> <li>• Sun Country Airlines</li> </ul> | <p><b>4</b></p> <ul style="list-style-type: none"> <li>• Southwest Airlines</li> </ul> | <p><b>5</b></p> <ul style="list-style-type: none"> <li>• Continental Airlines</li> </ul> | <p><b>6</b></p> <ul style="list-style-type: none"> <li>• Alaska Airlines</li> <li>• Horizon Air</li> </ul> | <p><b>7</b></p> <ul style="list-style-type: none"> <li>• Air Canada (and regional)</li> <li>• SkyWest Airlines</li> <li>• United Airlines</li> <li>• United Express</li> </ul> |
|---|---|---|--|--|--|--|

**Symbol Key**

- Cash Machine/ATM
- Coffee
- Currency Exchange
- Elevator
- Elevator (under stairs) to Port of Seattle Aviation Division Offices reception area
- Escalator - between Main Terminal & skybridge to Parking Garage
- Escalator - between Main Terminal & Lower Level Baggage Claim
- Food
- Food & Full Service Bar
- Information Desk
- Mailbox
- Port of Seattle Police
- Restrooms: Men & Women
- Restrooms: Men, Women, & Family
- Retail
- Security Checkpoint
- Stairs to Mezzanine

**Mezzanine Facilities**

- AMC Office
- Airport Conference Center
- Airport Jobs Office
- Global Enrollment Office
- ID Access Office
- Large Auditorium
- Lost & Found
- Meditation Room/Chapel
- Port of Seattle Aviation Division Offices reception area
- USO

**...we are proud to provide "Global Reach for America"**