



AMC GRAM PASSENGER TRAVEL INFORMATION

62 AERIAL PORT SQUADRON
 JBLM – McChord Field AMC Passenger Terminal
 Website: <http://www.62aw.af.mil/library/space-a/index.asp>
 Email Address: Eagle@mcchord.af.mil
 Operating Hours: 0500 - 2100 Daily
 Phone: 253 – 982 - 7259 Fax: 253 – 982 - 6815
 72 hour recorded flight schedule: 253 – 982 - 7268
 DSN: 382 – 7268
 “AMC Travel “ Website <http://www.amc.af.mil/amctravel/index.asp>



We, the Air Mobility Command (AMC), want your travel to be as comfortable and enjoyable as possible. The following information on the local area is provided to assist you. If you have questions or problems during your travel, please contact any of our quality passenger service representatives. We look forward to seeing you now and in the future and hope the following information will assist you during your stay at JBLM-McChord Field. Please feel free to ask for any additional information.

McChord Field – AMC TERMINAL FACILITIES

USO LOUNGE
 BUSINESS CENTER (DSN PHONES, COMPUTERS, FAX)

OPERATING HOURS

0600 -1800 hours (Mon-Sat) 253-982-1100
 0500-2100 Daily

TERMINAL SERVICES

Passenger Amenities: Assorted snack/soda vending available (cash only), as well as USO facilities.

Lost and Found: Contact Passenger Service Representative.

Long Term Parking: Available near the passenger terminal. Parking pass required and can be obtained from the passenger service counter.

PROHIBITED PASSENGER FOOTWEAR (Military aircraft)

The wear of open-toe or open heel shoes (examples – sandals, zories, crocs, flip-flops, high-heels, etc.) is prohibited on military aircraft. Footwear must not be of the type that could hinder emergency egress or increase chances of injury.

PASSENGERS WITH NON-APPARENT HANDICAPS

Passengers with non-apparent handicaps such as hearing impairments, asthma, or pacemakers, should advise Passenger Service agents of this handicap at time of check-in.

CHECK CASHING/ATM MACHINES

Check cashing locations on McChord AFB are: Armed Forces Bank, Harborstone Credit Union (Bldg 530), Enlisted/Officer’s Club (club card required)

ATMs: Outside the Harborstone Credit Union, outside Armed Forces Bank, inside the BX, inside the Enlisted/Officer’s Club, on the side of the Shoppette, and inside of the Commissary.

GROUND TRANSPORTATION SERVICES

FORT LEWIS TAXI: 253-582-3000 ACE TAXI: 253-589-1000

KING CAB TAXI (vans/larger vehicles): 253-474-8294

Bus Shuttle service from JBLM –McChord Field to SEATAC via “KITSAP AIRPORTER”: **reservations 360-876-1737**

BUDGET RENTAL CARS: 253-582-5900 (AMC Passenger Terminal Drop box service)

ENTERPRISE RENTAL CARS: 253-582-8240 (AMC Passenger Terminal Drop box service)

MILITARY TAXI (TDY & Air Crew Only): 253-982-2739 PIERCE TRANSIT SCHEDULE: 253-581-8000

LODGING / BILLETING / HOTELS

McChord Field Billeting – “Evergreen Inn”	253-982-5613	Ft Lewis Lodging “The Rainier Inn”	253-964-0211
King Oscar’s Motel	360-438-3333	La Quinta	253-383-0146
Best Western Tacoma Inn	253-584-2212	Home Motel	253-584-1717
Candlewood Suites	253-584-0868	RV/Family Camp	253-982-2206

FREQUENTLY USED PHONE NUMBERS

INFORMATION:	253-982-1110	FAMILY SUPPORT CENTER:	253-982-2695
SECURITY POLICE:	253-982-5624	PET CARE CENTER:	253-982-3951
McCHORD CLINIC:	253-982- 2317	AMERICAN RED CROSS:	1-877-272-7337 253-966-3887
TMO (PCS/TDY):	253-982-6565	McCHORD COLLOCATED CLUB:	253-982-5581
RAVENEL TRAVEL-COMMERCIAL TRAVEL (Located in Bldg 100, Suite 1001S : 253 – 588 – 6400			

ADDITIONAL BASE FACILITIES

AAFES MAIN EXCHANGE 253-582-3110
 MOVIE THEATER 253-982-5581
 MAIN FITNESS CENTER 253-982-5666
 BASE LIBRARY 253-982-3454
 BURGER KING 253-582-1188
 COMMISSARY 253-982-3285

OPERATING HOURS

Mon thru Sat 0900-2100, Sun 0900-1900
 Fri, Sat 1600 & 1900, Sun 1600
 0500-2100 hours Daily, Holidays 0900-1700
 Tues – Thurs 0900-2000, Fri – Sun 0900-1700
 Mon – Fri 0630-2000, Sat 0800-1900, Sun 1100-1700
 Sun 1000-1900, Mon-Sat 1000-1900, Closed Holidays

SEATTLE-TACOMA (SEA-TAC) GATEWAY

AMC "*Patriot Express*" flights in/out of SEA-TAC to/from Japan and Korea weekly. Space-A calls are accomplished on the ticketing level beneath the USO Lounge near the "Icelandair" counter. Check-in counters are located next to Hawaiian Airlines. Head Tax \$16.10 per traveler paid at check-in counters.

BORDER CLEARANCE REQUIREMENTS

DoD Identification (ID) Cards required for all children 10 years of age and older. Please ensure you have all required documents prior to space available show times (i.e., passport, visa, immunizations). Seattle Passport Office: 206-808-5700. Tacoma Passport Office: 253-471-6124. International Travel http://travel.state.gov/travel/cis_pa_tw/cis_pa_tw_1168.html

BAGGAGE ALLOWANCE/RESTRICTIONS

Max 70 lbs each (140 lbs total) per passenger. Items exceeding 70 lbs and/or 62 linear inches count as two. Some exceptions apply.

PROHIBITED ITEMS & LIMITS (TSA)

What you can & can't bring on the flight. For carry-on luggage & checked luggage prohibited items guidance. WEBSITE: <http://www.tsa.gov/travelers/airtravel/prohibited/permitted-prohibited-items.shtm>

DISCLAIMER: THE USE OF A NAME OF ANY SPECIFIC MANUFACTURER, COMMERCIAL PRODUCT, COMMODITY, OR SERVICE IN THIS PUBLICATION DOES NOT IMPLY ENDORSEMENT BY THE US AIR FORCE.

INFORMATION LISTED COULD CHANGE. PLEASE LET US KNOW OF ANY CHANGES YOU MAY HAVE ENCOUNTERED.

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